

**From:** [Chris Tatum](#)  
**To:** [Sen. Donovan Dela Cruz](#)  
**Cc:** [Sen. Ronald D. Kouchi](#); [All Senators](#); [Dane Wicker](#); [Keith Regan](#); [Hara, Kenneth S](#); [Connors, Clare E](#); [Higashi, Ross](#); [Butay, Jade](#); [Anderson, Bruce S., PhD](#); [Park, Sarah Y., MD](#)  
**Subject:** FW: Meeting of the Special Committee of the Senate State of Hawaii COVID-19  
**Date:** Monday, May 4, 2020 12:49:59 PM  
**Attachments:** [Coronavirus Traveler Sentiment Index - Wave 6 Report 4-20-20.pdf](#)  
[Purpose of Trip and Accommodation Choice - March 26 - April 30 2020.pdf](#)

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Aloha Senator

Below are the responses to your information request dated May 1, 2020:

Item #1:

The current data on arrivals is provided to the HTA through the scanning of the State of Hawaii Department of Agriculture Plants and Animals Declaration Form (commonly referred to as the Ag Form). There are two sides to the Ag form. The front page of the Ag form is mandated by law and requires the passenger to complete a section on animals and plants. In addition, the passenger must provide her/his name, home address, city, state, zip code, Hawaii address or name of hotel/lodging, island, phone number, number in party, name of airline/ship, flight number, and date of arrival. The front side also requires a signature and date.

The reverse (back) side of the Ag form was not mandated by law nor was it mandated through the Governor's emergency proclamations. While developing the verification process, HI-EMA's requested that we collect two additional data points using the reverse side of the Ag form. The verification process requires the passenger to complete question #9 and #10 which provides additional information on where the passenger will be staying and the purpose of the trip. Attached is the data regarding the visitor accommodations and reason for travel responses.

Item #2:

Until recently, we only conducted follow up calls to visitors. We have escalated 334 records for review and consideration by law enforcement for action. For Hawaii County, we've escalated 48; for City and County of Honolulu, we've escalated 252 to the Attorney General's office; for Kauai County, we've escalated 12; and, for Maui County, we've escalated 22. The DOT is now conducting follow up calls to residents.

All counties were provided access to the data through each respective county emergency management agency (CEMA). We engaged the CEMA's and requested they provide contacts and email addresses for those to be granted access to the data. All counties provided names and email addresses and access was granted.

Item #3:

Please find the requested latest survey from our travel partners attached to this communication.

Item #4:

Based on the unpredictable nature of this pandemic, it is challenging to provide projections by

month for 2020. There are a number of factors that will impact projections including the emergency proclamation, the mandatory self-quarantine, health guidelines and mandates, disposable income, and the general sentiment of both visitors feeling safe to travel again as well as residents feeling safe to welcome visitors back to Hawaii.

Watching national media, there have been reports that airlines are taking steps to reduce passenger loads in order to incorporate social distancing recommendations. Steps include specific sanitation protocols but also include the “blocking” of center aisle seats. Depending on the size of the aircraft, this may mean a reduction in capacity of 20 to 30%. This will certainly have an impact on the number of future arrivals to Hawaii.

Item #5:

We believe that, as long as the 14-day mandatory self-quarantine remains in effect, the number of passengers arriving in Hawaii will be limited. As HTA is currently responsible for the scanning, data processing, and call center portions the process, we anticipate needing to maintain a cadre of approximately 100 individuals at current levels. Should the volume of passengers increase significantly, we anticipate requiring additional support to keep up contacts.

Item #6:

HI-EMA is the organization that leads all of the components of the COVID 19 response process, including the 14 day self-quarantine. As the situation involves numerous departments, agencies, and levels of government, HI-EMA will be the agency to pull these plans together into a unified effort. The HTA stands ready to support HI-EMA, and other departments, as evidenced by our support and involvement in airport screening since March, the development of numerous processes to help streamline efforts since the start of the crisis, and our ongoing involvement in HI-EMA’s overall planning efforts.

Mahalo

Chris

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**From:** Sen. Donovan Dela Cruz <[sendelacruz@capitol.hawaii.gov](mailto:sendelacruz@capitol.hawaii.gov)>

**Sent:** Friday, May 1, 2020 10:59 AM

**To:** Chris Tatum <[ctatum@gohta.net](mailto:ctatum@gohta.net)>

**Cc:** Sen. Ronald D. Kouchi <[senkouchi@capitol.hawaii.gov](mailto:senkouchi@capitol.hawaii.gov)>; All Senators <[sens@capitol.hawaii.gov](mailto:sens@capitol.hawaii.gov)>; Dane Wicker <[d.wicker@capitol.hawaii.gov](mailto:d.wicker@capitol.hawaii.gov)>

**Subject:** Meeting of the Special Committee of the Senate State of Hawaii COVID-19

Aloha:

Attached please find committee’s request for information following discussions of the Special Committee’s April 30, 2020 meeting.

Should you have any questions, please contact Dane Wicker at 586-6639.

Mahalo,  
Senator Donovan M. Dela Cruz